

## AGWA Technical Support

Posted by isburns - 2007/11/09 18:02

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For problems or errors not described in user manual or in these forums, please post a message in the appropriate forum. Before doing so, make sure you are using the newest version of AGWA 2.0 – many problems can be resolved by updating the installation. If this does not resolve the problem, provide technical support with the following information:

- \* the exact error message displayed,
- \* the task being performed (i.e. Watershed delineation, land cover and soils parameterization, etc.),
- \* the type of watershed being used (KINEROS, SWAT, buffered, etc.),
- \* the type of inputs used, and
- \* any other relevant information that could aid in the timely resolution of the problem.

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## Re:AGWA Technical Support

Posted by mdameron - 2007/12/19 17:24

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Sorry for the ridiculous question, but I can't seem to find a manual at all...? Under documentation, you can only select versions up to 1.5.

Thanks

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## Re:AGWA Technical Support

Posted by isburns - 2007/12/19 18:19

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Are you sure? I just checked and I see a PDF version of the manual called AGWA User Manual 2.0, it's at the very top.

Shea

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## Re:AGWA Technical Support

Posted by mdameron - 2007/12/19 18:42

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Ok, it seems we're looking in two different places.

You went Downloads --> Documentation

I just went Documentation, at the top of the main page. It's not there, but it is under downloads.

Thanks!

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## Re:AGWA Technical Support

Posted by isburns - 2007/12/19 18:44

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Oh, I see. The formatting for the documentation for the web isn't complete, I'll post back as soon as it is available.

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## Re:AGWA Technical Support

Posted by skraemer - 2008/01/23 22:03

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I successfully installed and setup AGWA2/ArcGIS9.2 under my administrator account, but the AGWA2 Toolbar is not showing up in the ArcMap, Tools, Customize list, when logged in as a user. Should this be a problem? (I suspect it is a problem with my Windows XP administration). Thanks.

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## Re:AGWA Technical Support

Posted by isburns - 2008/02/04 19:04

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There is an option presented during the installation to  
"Install AGWA2 for yourself, or for anyone who uses this computer:  
-Everyone  
-Just me"

In ArcGIS 9.0 and 9.1, the default is set to "Just me." In ArcGIS 9.2, the default is set to "Everyone", but maybe the option was changed in your installation, which could be the reason it's not showing up in your user account. Future releases will hopefully all be defaulted to "Everyone". You should be able to either reinstall or Modify/Repair the installation to check/change that setting.

Let me know if that helps or if you're still having problems.

Shea

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## Re:AGWA Technical Support

Posted by isburns - 2009/01/23 19:39

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It's been a long time coming, but the online documentation for AGWA 2.0 is now available. An up-to-date compiled help file (CHM) for AGWA2 is also available for download in the downloads section.

Shea

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